

# Stratfield Mortimer Parish Council

Full Council 13/02/2025

## 24/121 6 Landline Removal Proposal

### Background

We recently changed the offices Broadband provider to Gigaclear and pay £60 + VAT per month.

We still have a phone and broadband contract with BT, and BT won't let us just cancel the Broadband. The whole contract must be cancelled. BT quarterly cost is £264 +VAT (approx. £88 per month).

Analogue lines are due to be phased out Dec 2025.

We have looked into VOIP/Vonage and porting the 0118 933 1955 number to VOIP and the cost will be £18 per user = £36 per month

We would also need to get some VOIP handsets – the cost for this is on average £40 per device.

### Proposal

Another option is to use the SMPC Office mobile 0743 680 7543 as the office contact number. Currently, out of office hours we already forward calls from 0118 933 1955 to the mobile. We would just need to update website/stationary/announce etc. The office receives on average 1-2 calls per day and around 60% of these are from Councillors.