



08/09/2022

Full Council Meeting

Clerk's Report – Appendix 22/052

1. Complaints Procedure/Persistent Complainants Procedure: both were updated reflecting that local councils in England are not subject to the Local Government and Social Care Ombudsman's jurisdiction. The new versions are now available from the website.
2. Operation London Bridge: the agreed recommendations have been implemented where possible and other actions taken to ensure the correct procedure is followed when necessary.
3. Survey Monkey: the automatic renewal has been cancelled.
4. Shed Purchase: quotes are being sought for a concrete base. As landlords, West Berkshire Council have been kept fully informed.
5. Mid-term Internal Audit: this has been booked for Thursday the 20th of October.
6. Office Lease: the new lease has been received.
7. Telephone Box: The Custodian is undertaking the outstanding painting needed for the refurbishment. The repaired defibrillator is back in situ. A quote has been sought for a locked defibrillator.
8. Other Defibrillators: these are back online following the recall by the manufacturer for the required software upgrade. The batteries also needed replacing which was undertaken at the same time at a cost of £510.00.
9. Mortimer Youth Club Donation: Mortimer Youth Club dissolved several years ago leaving funds of £3,477.27. This has been donated to SMPC with the proviso that the Council provides services or facilities to benefit young people between the ages of approximately 14 to 18 years, which was the main target age group for both the youth club and the Duke of Edinburgh group, in Mortimer and the local area. There is no expectation for the Council to keep them informed as to how the money has been used.