

Key Statistics

01/04/2020 31/03/2021

citizens advice

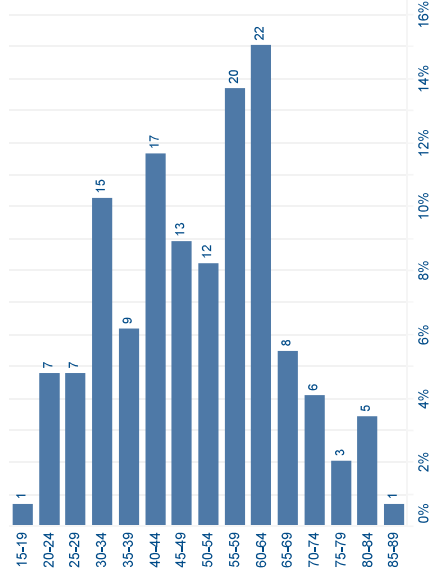
Summary

Clients	159
Quick client contacts	
Issues	737
Activities	700
Cases	185
Outcomes	
Income gain	£21,431
Re-imbursments, services, loans	£341
Other	£0

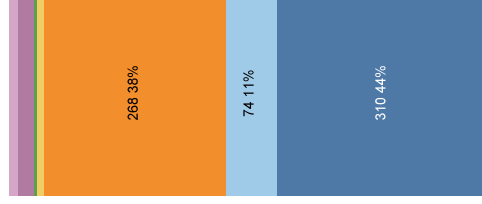
Issues

Issues	Clients
Benefits & tax credits	36
Benefits Universal Credit	36
Consumer goods & services	8
Debt	18
Discrimination & Hate & GVA	6
Education	1
Employment	39
Financial services & capability	25
Health & community care	9
Housing	26
Immigration & asylum	3
Legal	25
Other	8
Relationships & family	22
Tax	3
Travel & transport	5
Utilities & communications	7
Grand Total	737

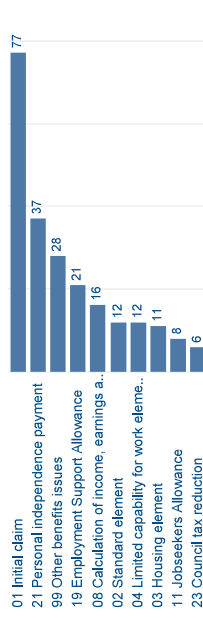
Age



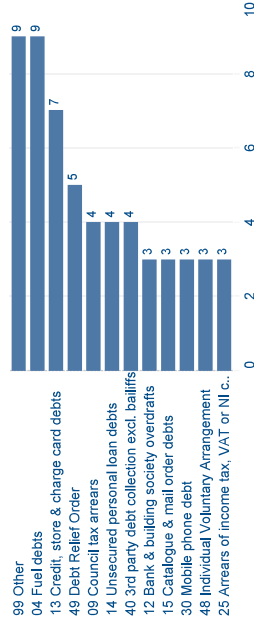
Channel



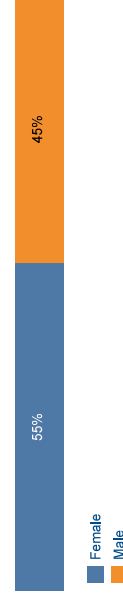
Top benefit issues



Top debt issues



Gender



Disability / Long-term health



Ethnicity

